



Job#: 6281

Date Posted: January 18/2018

Location: Toronto, ON

Position: Support Analyst

POSITION SUMMARY:

The Support Analyst is responsible for becoming an integral part of our growing team for a major client. You will take a mentoring and lead position for the group supporting this implementation as well as advising the business and management on possible improvements, new products and processes

KEY ACCOUNTABILITIES:

- Front office production support
- Leading the team as a senior mentor in the company
- Configuration of the company platform
- Production of test plans
- Support for technical resources and testing
- User training and rollout

QUALIFICATIONS / SKILLS REQUIRED:

- At least 7 years' experience
- Strong problem solving and critical thinking skills
- Strong attention to detail
- Ability to prioritize and multitask

*Please submit your updated resume to: resumes@adiuvogroup.com
Thank you for your submissions!*